## Frequently Asked Questions – SCMMA Benefits

#### Current benefits plan

#### How does our benefits plan work?

- We have an ASO (Administration Services Only) plan:
  - The money that SCMMA members and the City contribute to the plan is pooled to pay for all member claims.
- The City pays 1% of earnings towards the cost of the Health Plan and 100% of the Dental premiums.
- SCMMA members were paying a flat premium of \$80.32 per month whether your coverage level is single, couple or family. On January 1, 2025, after a member vote in November 2024, SCMMA contributions were increased by \$25.45 per month to a total of \$105.77. Coverage remains the same to repay the debt in ~24 months.
- SCMMA Benefits Booklet

#### How much do other civic unions pay for their benefits?

Please see below link for all other union plan rates and benefits:
 <a href="https://cityofsaskatoon.sharepoint.com/sites/mycity-benefits/SitePages/Health-And-Dental.aspx">https://cityofsaskatoon.sharepoint.com/sites/mycity-benefits/SitePages/Health-And-Dental.aspx</a>

#### Can individual members opt out?

No, there is no option to opt-out.

#### What happens if everyone maxes out their benefits coverage?

 We would not have enough funds going into the account which would result in creating/ increasing debt. This would mean that rates and/or plan would need to change again.

#### Do people get cut off when they hit the max?

• Each member has the same benefit maximums as defined in our agreement. Blue Cross will only pay for claims up to that maximum and further claims will be denied.

#### **Benefits Plan Debt**

## Why were we able to spend more money than we are contributing to the plan?

- We are under a contract with Blue Cross for the administration of the plan. Blue Cross can't deny
  a paying member of the plan just because our account has been overdrawn. They will continue
  to pay claims for individuals up to their benefit maximum.
- What they can do is advise when our account is approaching a deficit.
- Based on this advice, they would make suggestions for plan or pricing changes. If we don't make changes and remain in a deficit, Blue Cross can call the debt and freeze claims.



#### How did we end up with this amount of debt?

• The previous fees of \$12.50 per pay period were based on average past use or a prediction. We continued to contribute the same amount, despite there being more claims than anticipated.

#### Is Blue Cross in breach of contract?

No, changes to the plan did not occur in a timely manner so debt continued to grow.

#### Why is this not Blue Cross's issue?

As per our contract, SCMMA members spent the money so SCMMA members must pay for it.

#### Did Blue Cross warn us of the debt?

• Blue Cross issued regular statements that showed the balance of the pool, which would have been a deficit.

## Why are we not engaging legal support?

• It's not clear if there was negligence by Blue Cross and the cost of legal support would outweigh the benefit.

#### Has SCMMA asked Blue Cross if they are willing to write off some of the interest?

• SCMMA requested Blue Cross reduce the debt, but they were not willing to. The agreement was that they would pay interest on a surplus in our account, and we would pay interest on a deficit.

## What interest rate is Blue Cross charging on our outstanding balance?

• Our interest rate is Prime minus 2%

## Repayment of Deficit

#### Did SCMMA ask the City to pay our debt?

Other civic unions negotiated debt payoff with the City as part of contract bargaining. SCMMA
has not yet had the opportunity to do so.

#### How is SCMMA paying off the debt?

• On January 1, 2025, after a member vote in November 2024, SCMMA contributions were increased by \$25.45 per month to a total of \$105.77. Coverage remains the same to repay the debt in ~24 months.



#### What were the results of the November 8, 2024 membership vote?

297 (66.6%) of 446 electors voted in this ballot managed by Simply Voting:
 Option

OPTION 1: Raise SCMMA contributions by \$25.45 per month to a total of \$105.77. Coverage remains the same. Repayment of debt in ~24 months.	117 (39.4%)
OPTION 2: Raise SCMMA contributions by \$11.74 per month to a total of \$92.06. Coverage decreases (view details below). Repayment of debt in ~24 months.	110 (37.0%)
OPTION 3: Raise SCMMA contributions by \$45.23 per month to a total of \$125.55. Coverage remains the same. Repayment of debt in ~18 months.	70 (23.6%)

VOTER SUMMARY

Total 297

#### Can we adjust the budget so we can pay more to Blue Cross?

No, we do not have the funds for this.

## Can we take out a loan to pay off the debt?

• SCMMA is a non-profit so finding a lender is unlikely and the interest on the loan would be higher than the interest Blue Cross charges us.

#### Can we decrease coverage, so our fees pay off the debt quicker?

• We could decrease coverage if the majority of the SCMMA membership agreed to do so. This option last went to vote on November 7, 2024, and did not pass.

## Plan Management

#### How does SCMMA monitor our spending? How often do we check our account?

Blue Cross provides general monthly statement and a more detailed quarterly statement.

#### How will transparency be given to SCMMA members?

 There is a committee responsible for this program that reports to the SCMMA Board. The board committed to providing quarterly updates to members on the status of the repayment and any other changes.



# What changes has SCMMA made to manage our plan, pay off the debt and make sure we don't have a major deficit again?

- Communications from Blue Cross are now sent to the SCMMA board email address which is
  monitored by multiple people this ensures more than one person is now aware of what is
  happening and knowledge transfers to new members when needed.
- A committee of stewards and board members has been formed to review the statements and meets as needed.
- Documents are being stored in an accessible location for all committee members.

#### What will SCMMA do if our plan is in a deficit again in the future?

• Once we get to a surplus position, we can begin investigating options with plan improvements and/or different providers.

#### Future Benefit Plan

#### Are we obligated to stay with Blue Cross as our provider?

 We are obligated to stay with Blue Cross until the debt is paid. Once the debt is paid in full, we can explore other options.

#### Can we join our buying power with other unions?

 We are exploring this option. All participating unions would need to clear their debt to Blue Cross before this could occur.

## Is SCMMA's bargaining committee addressing this at the bargaining table?

SCMMA will be discussing benefits at the bargaining table.

